

Message

From: Samara, Mamoun [Samara.Mamoun@epa.gov]
Sent: 5/22/2020 2:07:07 PM
To: Fladung, David V (CGI Federal) [david.fladung@cgifederal.com]; Speight, Kyle C (CGI Federal) [kyle.speight@cgifederal.com]; patrick.souza@cgifederal.com [Patrick.Souza@cgifederal.com]; Somoza, Sandra [Somoza.Sandra@epa.gov]
CC: Pugliese, Holly [pugliese.holly@epa.gov]; Danzeisen, Karen [Danzeisen.Karen@epa.gov]; Moses, Darryl [moses.darryl@epa.gov]
Subject: RE: Unable to add roles or CREATE CRK for CAS
Attachments: NHTSA_MFR_CD.XLS

Done.

Thanks,

Mamoun Samara

Technical Consultant

ITS-EPA III Infrastructure Support and Application Hosting (TO 2)

CSRA (a GDIT company, contractor to the U.S. EPA)

79 T.W. Alexander Drive, Bldg. 4401, Research Triangle Park, NC 27709

T: (919) 200-7295 | samara.mamoun@epa.gov

GENERAL DYNAMICS
Information Technology

From: Fladung, David V (CGI Federal) <david.fladung@cgifederal.com>
Sent: Friday, May 22, 2020 9:35 AM
To: Speight, Kyle C (CGI Federal) <kyle.speight@cgifederal.com>; patrick.souza@cgifederal.com; Somoza, Sandra <Somoza.Sandra@epa.gov>; Samara, Mamoun <Samara.Mamoun@epa.gov>
Cc: Pugliese, Holly <pugliese.holly@epa.gov>; Danzeisen, Karen <Danzeisen.Karen@epa.gov>; Moses, Darryl <moses.darryl@epa.gov>
Subject: RE: Unable to add roles or CREATE CRK for CAS

Mamoun,

Please run the following query as CAFEDATA_TRANSFER_JAVA on VERIFY PROD and provide the results in XLS format:

```
select * from NHTSA_MFR_CD;
```

David Fladung | CGI Federal | 703.227.6245

From: Speight, Kyle C (CGI Federal) <kyle.speight@cgifederal.com>
Sent: Friday, May 22, 2020 9:04 AM
To: Souza, Patrick E (CGI Federal) <patrick.souza@cgifederal.com>; Somoza, Sandra <Somoza.Sandra@epa.gov>
Cc: Pugliese, Holly <pugliese.holly@epa.gov>; Danzeisen, Karen <Danzeisen.Karen@epa.gov>; Moses, Darryl <moses.darryl@epa.gov>
Subject: RE: Unable to add roles or CREATE CRK for CAS

Hi Sandra,

Pat and I are still working on identifying the root cause of this issue along with the technical team.

To answer your question, there is a dataflow called VERIFY-MFR-NHTSA. A job runs daily to query the data in a view (VERIFYADMIN schema) provided by EPA/GD-IT. The principal goal of this dataflow is to make manufacturer data

available to NHTSA. Based on our team's research thus far, it sounds like the issue is most likely related to the view (VERIFYADMIN schema). To confirm this we'll need to request that Mamoun run a query for us. Our technical team will be sending that request this morning.

Thanks,
Kyle

From: Souza, Patrick E (CGI Federal) <patrick.souza@cgifederal.com>
Sent: Wednesday, May 20, 2020 3:21 PM
To: Somoza, Sandra <Somoza.Sandra@epa.gov>; Speight, Kyle C (CGI Federal) <kyle.speight@cgifederal.com>
Cc: Pugliese, Holly <pugliese.holly@epa.gov>; Danzeisen, Karen <Danzeisen.Karen@epa.gov>; Moses, Darryl <moses.darryl@epa.gov>
Subject: RE: Unable to add roles or CREATE CRK for CAS

Hi Sandra,

I'm working to get further clarification from the functional team and will keep you posted.

Thank you,

Patrick Souza | Senior Consultant | CGI Federal | T: (703) 227-6002

From: Somoza, Sandra <Somoza.Sandra@epa.gov>
Sent: Wednesday, May 20, 2020 2:59 PM
To: Souza, Patrick E (CGI Federal) <patrick.souza@cgifederal.com>; Speight, Kyle C (CGI Federal) <kyle.speight@cgifederal.com>
Cc: Pugliese, Holly <pugliese.holly@epa.gov>; Danzeisen, Karen <Danzeisen.Karen@epa.gov>; Moses, Darryl <moses.darryl@epa.gov>
Subject: RE: Unable to add roles or CREATE CRK for CAS

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Hi Pat,

In the past there was an update needed to the Manufacturer code query in order for the mfr code updates to appear so that the helpdesk can add roles.

I'm confused as to why the NHTSA data flow needs to be refreshed. Can you provide some information? Thanks

Sandra Somoza
Information Technology Specialist
U.S. Environmental Protection Agency
Office of Air & Radiation
Office of Transportation & Air Quality

202-564-7119
somoza.sandra@epa.gov

From: Souza, Patrick E (CGI Federal) <patrick.souza@cgifederal.com>
Sent: Wednesday, May 20, 2020 2:33 PM
To: Somoza, Sandra <Somoza.Sandra@epa.gov>; Speight, Kyle C (CGI Federal) <kyle.speight@cgifederal.com>
Cc: Pugliese, Holly <pugliese.holly@epa.gov>; Danzeisen, Karen <Danzeisen.Karen@epa.gov>; Moses, Darryl <moses.darryl@epa.gov>
Subject: RE: Unable to add roles or CREATE CRK for CAS

Hi Sandra,

We're still looking into it, however, it's likely to take a few days before the NHSTA dataflow is refreshed. Has the helpdesk made any recent attempts?

I'd be happy to follow up with them directly, if you prefer.

Thank you,

Patrick Souza | Senior Consultant | CGI Federal | T: (703) 227-6002

From: Somoza, Sandra <Somoza.Sandra@epa.gov>
Sent: Tuesday, May 19, 2020 2:59 PM
To: Souza, Patrick E (CGI Federal) <patrick.souza@cgifederal.com>; Speight, Kyle C (CGI Federal) <kyle.speight@cgifederal.com>
Cc: Pugliese, Holly <pugliese.holly@epa.gov>; Danzeisen, Karen <Danzeisen.Karen@epa.gov>; Moses, Darryl <moses.darryl@epa.gov>
Subject: RE: Unable to add roles or CREATE CRK for CAS

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Thank you

Sandra Somoza
Information Technology Specialist
U.S. Environmental Protection Agency
Office of Air & Radiation
Office of Transportation & Air Quality

202-564-7119
somoza.sandra@epa.gov

From: Souza, Patrick E (CGI Federal) <patrick.souza@cgifederal.com>
Sent: Tuesday, May 19, 2020 12:28 PM
To: Somoza, Sandra <Somoza.Sandra@epa.gov>; Speight, Kyle C (CGI Federal) <kyle.speight@cgifederal.com>
Cc: Pugliese, Holly <pugliese.holly@epa.gov>; Danzeisen, Karen <Danzeisen.Karen@epa.gov>; Moses, Darryl <moses.darryl@epa.gov>
Subject: RE: Unable to add roles or CREATE CRK for CAS

Hi Sandra,

We're looking into this and will get back to you ASAP.

Thank you,

Patrick Souza | Senior Consultant | CGI Federal | T: (703) 227-6002

From: Somoza, Sandra <Somoza.Sandra@epa.gov>

Sent: Tuesday, May 19, 2020 12:11 PM

To: Souza, Patrick E (CGI Federal) <patrick.souza@cgifederal.com>; Speight, Kyle C (CGI Federal) <kyle.speight@cgifederal.com>

Cc: Pugliese, Holly <pugliese.holly@epa.gov>; Danzeisen, Karen <Danzeisen.Karen@epa.gov>; Moses, Darryl <moses.darryl@epa.gov>

Subject: FW: Unable to add roles or CREATE CRK for CAS

EXTERNAL SENDER: Do not click any links or open any attachments unless you trust the sender and know the content is safe.

Good afternoon,

Can you check to see why the manufacturer code CAS isn't selectable in Prod? Thank you

Sandra Somoza
Information Technology Specialist
U.S. Environmental Protection Agency
Office of Air & Radiation
Office of Transportation & Air Quality

202-564-7119
somoza.sandra@epa.gov

From: Sherice Mariani <Sherice.Mariani@cn-bus.com>

Sent: Monday, May 18, 2020 1:43 PM

To: Pugliese, Holly <pugliese.holly@epa.gov>; Somoza, Sandra <Somoza.Sandra@epa.gov>

Cc: Danzeisen, Karen <Danzeisen.Karen@epa.gov>

Subject: RE: Unable to add roles or CREATE CRK for CAS

Hi Holly,

This unfortunately did not fix the issue we are having. We are still not available to select in adding roles or creating a new CRK for this MFR code.

Thanks,
Sherice Mariani
Cherokee Nation System Solutions
EPA CDX/ SCS / FOIA Helpdesk Manager
970-494-5507



From: Pugliese, Holly <pugliese.holly@epa.gov>
Sent: Monday, May 18, 2020 10:57 AM
To: Sherice Mariani <Sherice.Mariani@cn-bus.com>; Somoza, Sandra <Somoza.Sandra@epa.gov>
Cc: Danzeisen, Karen <Danzeisen.Karen@epa.gov>
Subject: [EXTERNAL] RE: Unable to add roles or CREATE CRK for CAS

Hi Sherice, for some reason the Manufacturer code was made ineffective 2011-06-07. We deleted the ineffective date so can you please try again to see if that fixes the issue?

Thanks much.
Holly

Holly Pugliese
Office of Transportation and Air Quality
US EPA
pugliese.holly@epa.gov

From: Sherice Mariani <Sherice.Mariani@cn-bus.com>
Sent: Monday, May 18, 2020 9:55 AM
To: Somoza, Sandra <Somoza.Sandra@epa.gov>; Pugliese, Holly <pugliese.holly@epa.gov>
Cc: Danzeisen, Karen <Danzeisen.Karen@epa.gov>
Subject: Unable to add roles or CREATE CRK for CAS

Hi all,

Helpdesk cannot find the CAS code to add roles to CSCMOTORCYCLES or create a new CRK to add the CAO role for EV-CIS. Has something changed in the system?

Best Wishes,

Sherice Mariani
Cherokee Nation System Solutions
EPA CDX/ SCS / FOIA Helpdesk Manager
970-494-5507



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